

# WILLOUGHBY COMMONS

## CODE OF CONDUCT

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**Willoughby Commons** is an entertainment, dining, and shopping experience. While here, treat others as you would like to be treated. Discourteous behavior, which may cause inconvenience to others, is not permitted.

For the safety and enjoyment of all Willoughby Commons visitors, please read and observe the following rules. The following conduct is not acceptable on Willoughby Commons' property.

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### **Respect others**

Disorderly or disruptive conduct is prohibited including: use of obscene or insulting languages/gestures, running, yelling, fighting, boisterous behavior, throwing objects, playing radios, unauthorized singing or dancing, skating, skateboarding, or rollerblading are not permitted. Minors must not congregate in groups larger than four.

- Appropriate attire must be worn when visiting Willoughby Commons. Items with obscene, suggestive or offensive messages or pictures are not permitted. Shirts and shoes are required at all times.
- Failure to respond to reasonable requests or direction from property staff is unacceptable.
- Loitering is not permitted at Willoughby Commons. Loitering includes inactivity, blocking access, hindering movement and/or failure to move to a dining, entertainment or retail venue.
- Engaging in any act, activity or behavior which by its nature is illegal and/or in violation of any statute, law, rule or ordinance.
- Creating litter by discarding paper, glass or any other matter of any kind, anywhere except in a trash receptacle.
- Defacing, damaging, destroying or removing any real or personal property constituting part of or located in or on Willoughby Commons' property.
- Sitting anywhere or on anything other than chairs or benches designed for such purposes located in designated areas of Willoughby Commons, or any improper use of amenities.

## **Parking**

Overnight parking; parking in non-designated parking areas, parking in fire lanes or other no parking areas, erratic or careless driving, exceeding the posted speed limit, or use of a vehicle in a manner inconsistent with shopping center traffic markings or signage. Parking violators may be subject to towing at the vehicle owner's expense.

## **Solicitation**

Any form of solicitation, sales of products or services, or distributing handbills, leaflets, commercial advertising or promotional material of any kind or offering samples of items, which are sold, available for sale or available in exchange for a donation or contribution without prior written permission of Willoughby Commons management.

## **Weapons/Illegal Drugs/Alcohol and Tobacco**

Carrying or displaying weapons of any kind except those carried by certified law enforcement officers in the performance of their duties.

Being intoxicated and/or possessing or being under the influence of illegal drugs.

Possessing any open container of alcohol or consuming alcohol anywhere except in businesses licensed to sell alcoholic beverages.

Selling or providing alcohol or tobacco products to underage persons; purchasing alcohol or tobacco products by underage persons.

## **School Hours**

Attendance of children (under age 18) during school hours unaccompanied by a teacher, parent or legal guardian (except school holidays and home schooled children). Unaccompanied children ages 16-17 may produce proof of reduced school hours or completion thereof.

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All the buildings and parking lots are privately owned. We reserve the right to define the rules of conduct acceptable to us in order to determine admission to our property. We have listed above some of these rules for the information of our guests. Failure to comply with these rules can result in ejection, being banned from the property, or prosecution. If you have questions about the Willoughby Commons Code of Conduct, please contact our management office during regular office hours at (216) 381-2900.